



# Village Emergency Management Hurricane Guide

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## HURRICANE SEASON BEGINS JUNE 1

### Know Your Zone: A

The Atlantic hurricane season begins on June 1st and ends on November 30th, with storms typically peaking in August and September.

In the event of a tropical storm or hurricane, officials will inform residents about the impact of the storm and any possible evacuations. All of **Key Biscayne is in Zone A**, the first area that will be called to evacuate. These evacuations are ordered by the Miami-Dade County Mayor and are **MANDATORY** for your safety as well as the protection of personnel.

The County mails residents a comprehensive guide to hurricane season each year. The **Are Your Ready?** guide is also available online at:

<https://www.miamidade.gov/hurricane/library/guide-to-hurricane-readiness.pdf>

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## STAY SAFE + CONNECTED

Stay informed and keep your loved ones safe this Hurricane Season by joining the Village of Key Biscayne's Village Connect newsletter and VINS network.

In the event of a tropical storm or hurricane, the Village of Key Biscayne will communicate directly with the community using the Village Connect (email newsletter) and VINS (email and text). Updates will also be available on the village website [KeyBiscayne.fl.gov](http://KeyBiscayne.fl.gov).

These will be the Village's official forms of communication before, during, and after a storm.

*\*\*Village Connect and VINS are two separate systems. Please register for both to be fully connected. Your contact information will be added to our lists for emergency use as well as notifications related to Village events, news, and incidents.\*\**



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### Before a Storm

- It's time to prepare a **hurricane kit**, that includes food and water for each member of your household for seven days.
- **Trim your trees and clean-up your yards NOW.** Plants and decorations become debris and projectiles. Do not trim or prune once a warning is in place!
- Arrange for a **place to stay.** Whether its with friends, family or at an inland hotel, this is the time to know where you plan to go.
- If you own a boat, remember to secure it once a warning is in place.
- **Do not place trash on your curb once a storm warning is in place.**

### During a Storm

- During a storm, **sit tight and stay in doors.** The eye of the storm may appear calm - but do not go outside.
- If you lose power, turn off all major appliances to protect them.
- If possible, **use flashlights** instead of candles if the power goes out.
- If you know a flood is coming, shut off the electricity, and elevate valuable contents in your building

### After a Storm

- **Turn around, don't drown:** do not walk or drive through flooded water. Do not recreate or play in flooded water as it may contain harmful bacteria or dangerous objects after a storm.
- **Report any outages to FPL.** The more people who report an outage, the better.
- Take pictures of any damage for your insurance.
- **Report Damage to Miami-Dade County.** This information is shared directly with the Village and we use the information you report to assess the impact and respond to the affected areas.

**In an emergency, always dial 911**

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## Flood Insurance:

-The Village encourages all residents to purchase flood insurance to protect your home, building and its contents.

-Everyone in Florida should have flood insurance! If you don't have flood insurance, talk to an insurance agent, and obtain it now. You can find an insurance provider at [FloodSmart.gov](http://FloodSmart.gov), or call 1-800-427-4661.

-There is usually a 30-day waiting period before a flood insurance policy takes effect. Do not wait until a storm warning is issued to talk to an insurance agent.

-Some flood protection methods require a construction permit, so always call the Building Division before altering your property at (305) 365-5512.

-For flood insurance assistance, call the Village at (305) 365-8902. Make sure your policy is up-to-date each year. Homeowner's, business owner's and renter's policies typically do not cover flood damage.

-The Village provides flood zone information upon request. You may contact Chief Building Official Rene Velazco at (305) 365-8902, or via email at [rvelazco@keybiscayne.fl.gov](mailto:rvelazco@keybiscayne.fl.gov).





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### Island Evacuation

Always be prepared with an emergency supply kit with food, water, clothing, medicine, batteries, radio, flashlights, etc. during hurricane season. You need to pay attention to hurricane and tropical storm warnings.

**Once an evacuation order is issued, evacuation is mandatory.** Public services, including police, fire rescue, and emergency response, will become extremely limited. As conditions deteriorate and the storm approaches, emergency personnel will no longer respond to calls for service. Anyone who chooses to remain on the island must understand that no assistance will be available until after the storm has passed.

### Island Re-entry

Re-entry into the Village will occur in phases to help ensure the village is accessible and prepared for residents to return. Initial entry will be limited to Key Biscayne Police and Fire Rescue personnel and other essential Village staff. The Village has authorized contractors to clear roads, remove debris, restore critical operations, and conduct general assessments to support re-entry efforts as quickly and efficiently as possible.

Once roadways are cleared for access, condominium and commercial property managers and their pre-approved teams will be allowed to enter to assess multi-unit buildings and facilities, followed by residents. Please follow Village Connect and the Village's official social media channels for re-entry updates, and do not attempt to enter the Village before authorization, as you will be turned away. The Village will work as quickly as possible, and the community's patience and cooperation are greatly appreciated throughout the re-entry process.

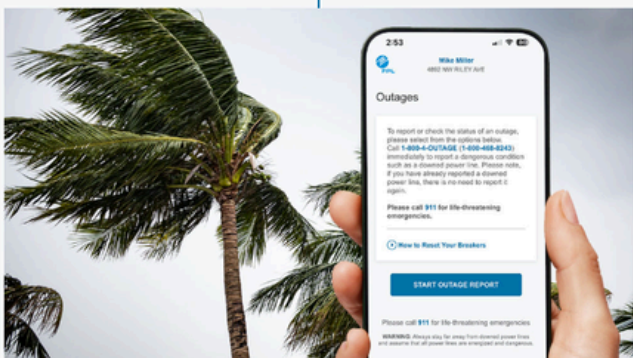
**\*\*\*\*NO RE-ENTRY PASSES WILL BE DISTRIBUTED\*\*\***

### Evacuation Assistance

The Miami-Dade County Emergency & Evacuation Assistance Program (EEAP) provides free evacuation assistance to eligible residents who need specialized transportation and/or sheltering or who would like to receive a wellness call after a disaster.

**Prior to an emergency**, residents who may require medical monitoring, assistance with daily living or have life-saving medical equipment dependent on electricity must register for the EEAP to ensure help is available. To register, call Miami-Dade 311 or visit [miamidade.gov/hurricane](http://miamidade.gov/hurricane). You may also reach out to the Key Biscayne Fire Rescue Department for assistance registering by calling 305-365-8989.

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#### Download the FPL Mobile App

Get the latest outage information with the FPL Mobile App. Text "App" to MyFPL (69375).



# Important Contact Information

In an emergency, always dial 911

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|--|---------------------------------------|
| Non-emergency KB Dispatch                  | 305-365-5555                          |
| Power Outages                              | 1-800-4OUTAGE (688243)                |
| Federal Emergency Management Agency (FEMA) | fema.gov                              |
| National Weather Service                   | weather.gov/gov                       |
| Public Radio (WLRN)                        | 91.3 FM (with battery-operated radio) |

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## Help Us Help You



**Be prepared:** Key Biscayne is in a flood risk area known as a “Special Flood Hazard Area” (SFHA). Due to the island’s setting and low elevation, the village has experienced substantial flooding in the past and it will likely happen again.

In anticipation of a Tropical Storm or Hurricane, and to expedite the recovery after a storm:

- Ensure that your trees are trimmed and clear of any power lines; this is the leading cause of long term power outages.
  - Keep stormwater drains on or adjacent to your property clear of debris, clippings, and trash; working together as a community, flood waters can subside more quickly. Never place yard clippings, oil, paint or branches near or on top of storm drains.
  - Do not leave any objects that can become projectiles out during a storm, including yard or balcony decorations, trash, and construction materials; these can damage your home and the homes around you.
  - Do not get stranded: have a plan and make an emergency supply kit with food, water, clothing, medicine, batteries, radio, flashlights, etc. so that you and your family are safe in the event of an emergency or evacuation.
  - You can help the Village of Key Biscayne by preserving open public spaces and mangroves. Learn more about how natural spaces and climate change impact our community by visiting [keybiscayne.fl.gov/resilience](http://keybiscayne.fl.gov/resilience)
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